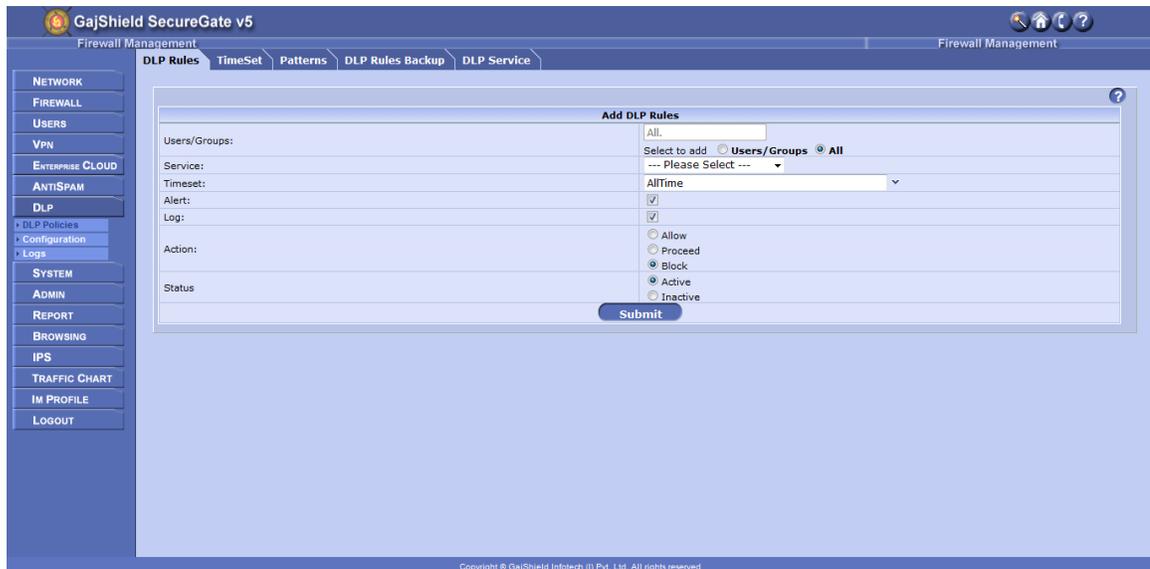


# How to create DLP Policy on firewall

**Note:** Before creating DLP policies on GajShield, make sure you have DLP license. Create SSL certificate & firewall policies with http & https transparent proxy.

1. Go to DLP Rules & click on  to add a new policy, as seen below.



The screenshot shows the GajShield SecureGate v5 Firewall Management interface. The left sidebar contains navigation menus for NETWORK, FIREWALL, USERS, VPN, ENTERPRISE CLOUD, ANTI SPAM, DLP, SYSTEM, ADMIN, REPORT, BROWSING, IPS, TRAFFIC CHART, IM PROFILE, and LOGOUT. The main content area is titled 'Add DLP Rules' and includes the following fields:

- Users/Groups: [All] (with a plus icon to add more)
- Service: [--- Please Select ---]
- Timeset: [AllTime]
- Alert:
- Log:
- Action:  Allow,  Proceed,  Block,  Active,  Inactive
- Status: [ ]

A 'Submit' button is located at the bottom of the form.

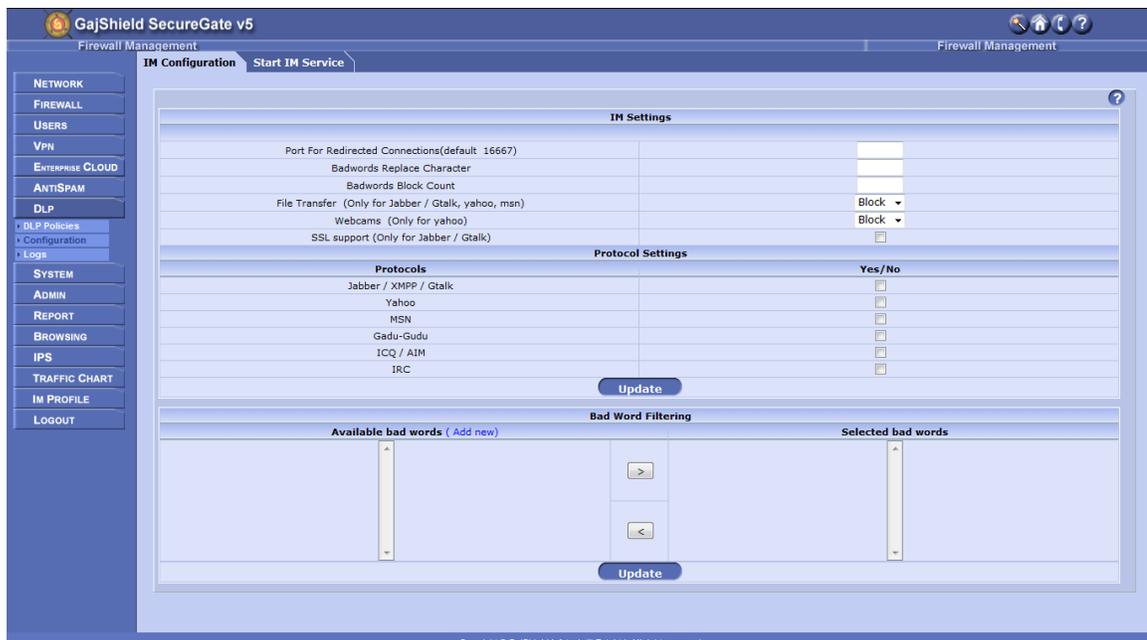
- **Users/Group:** Select **Users/Group** radio button, to add users or group for DLP scanning or Select **ALL** radio button, to enable DLP scanning for the entire network.
- **Services:** Select the service from the drop down list to enable DLP, also Set Filters to drill down to the exact matching data, by clicking on  to remove Filters click on . If there are no filters set in DLP rule, it will capture complete data for the DLP rule configured.
  - Generic: All http & https traffic going through the firewall are monitored.
    - Http: Captures http header level data.
    - SMTP: SmtP header level data is captured.
    - File Upload: All uploads from http & https are scrutinized by the firewall.
  - Web Mails: View or Block access to Personal emails. Mails of the below mentioned web clients can be seen word by word with attachments.
    - Gmail
    - Yahoo
    - Rediff

- MSN Live
  - Sify Mail
- Orkut: Log data going through Social Networking Sites, with all the below options covered.
  - Orkut Scrap
  - Orkut Message
  - Orkut Forum Post
  - Orkut Forum Event
- Facebook: Popular used Social Networking site for business, now keep track of data going out of Facebook, with all the mentioned optioned covered.
  - Facebook Wall
  - Facebook Message
  - Facebook Forum Post
  - Facebook Comment
  - Facebook Note
  - Facebook Event
- IM Chat: Chats & file upload happening through below mentioned IM clients can be recorded on the firewall.
  - Yahoo Chat
  - Jabber Chat
  - MSN Chat
  - Gadu Chat
- Web Chat: Web chats are handy tools, used on Web 2.0. Transcription also possible of the below mentioned Web chats clients.
  - Yahoo Web Chat
  - Gmail Web Chat
  - Orkut Web Chat
  - Facebook Web Chat
- SMTP Mails: Log the entire mail with attachment, to analyze Data leak. Works on port 25.
  - SMTP Mails
- **Timeset**: Set timeline for DLP rules to monitor data (default timeline is 24 hours monitoring enabled. Recommended) or set new time line according to your requirements.
- **Alert**: Set email alerts for DLP communications. Example alerts on file upload, email sent from personal web mail, etc.
- **Log**: Enable check box to capture & view outbound DLP data.

- **Action:** Action to be assigned to a DPL Policy.
  - Allow: Allow access if criteria matches to DLP policy.
  - Proceed: Scans DLP policy & push down for further more scanning through other DLP policies.
  - Block: Will deny access to the said policy & will log the same.
- **Status:** Decide whether the rule should be active or inactive.
  - Active: DLP engine passes data through active DLP policies.
  - Inactive: Inactive DLP policies are bypassed by DLP engine.

**Note:** After making changes in DLP Policies, restart DLP services for the changes to take effect.

2. To monitor chats & uploads through IM messengers, need to configure IM settings.



- **Port For Redirected Connections (default 16667):** IM clients communication ports are intercepted to port 16667 for DLP engine to scrutinize data.
- **Badwords Replace Character:** Bad words will be replaced with the character, inserted in the text box. Default is an asterisk.
- **Badwords Block Count:** If a message contains more than this many bad words then the message will be completely blocked & not just replaced.
- **File Transfer (Only for Jabber / Gtalk, yahoo, msn):** Control on File Transfer through IM, above mentioned IM clients supported.
- **Webcams (Only for yahoo):** Block Video chats through GajShield DLP.
- **SSL support (Only for Jabber / Gtalk):** Record chat on encrypted protocol.

- **Protocol Settings:** Mentioned IM protocols are scanned by GajShield DLP engine.
  - Jabber / XMPP / Gtalk
  - Yahoo
  - MSN
  - Gadu-Gadu
  - ICQ / AIM
  - IRC
- **Bad Word Filtering:** There are bad word database by default on GajShield firewall, bad words can be manually entered in the firewall, by clicking on [\(Add new\)](#) next to **Available bad words** & after adding the bad word move it to **Selected bad words** column.

**Note:** After making changes in IM Configuration, restart IM services for the changes to take effect.

For further assistance please Contact GajShield Support on +91 22 66607450

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