

How to Generate Permanent License using Customer Key

Step 1

Open the license portal <https://license.gajshield.com/> on any web browser installed.

GAJSHIELD awarded 10 Year ICSAlabs Excellence Award

You trusted us and now the world does

Thank You

Customer login

Email Address:

Password:

Remember me (for 30 days):

You must register your products and services as a prerequisite to receiving technical support and the license to enable it. If you fail to register, you will experience delays in enabling the services you have opted for.

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Step 2

First time login users will have to register/signup on the customer's portal, after registration a verification email will be sent on your registered email address.

Step 3

After verification of your register email address, login on the customer's portal. Click on the "Register Appliance/Service Key" to generate permanent license file.

GAJSHIELD Welcome Support1

[Register Appliance/Service Key](#)

Appliance Details

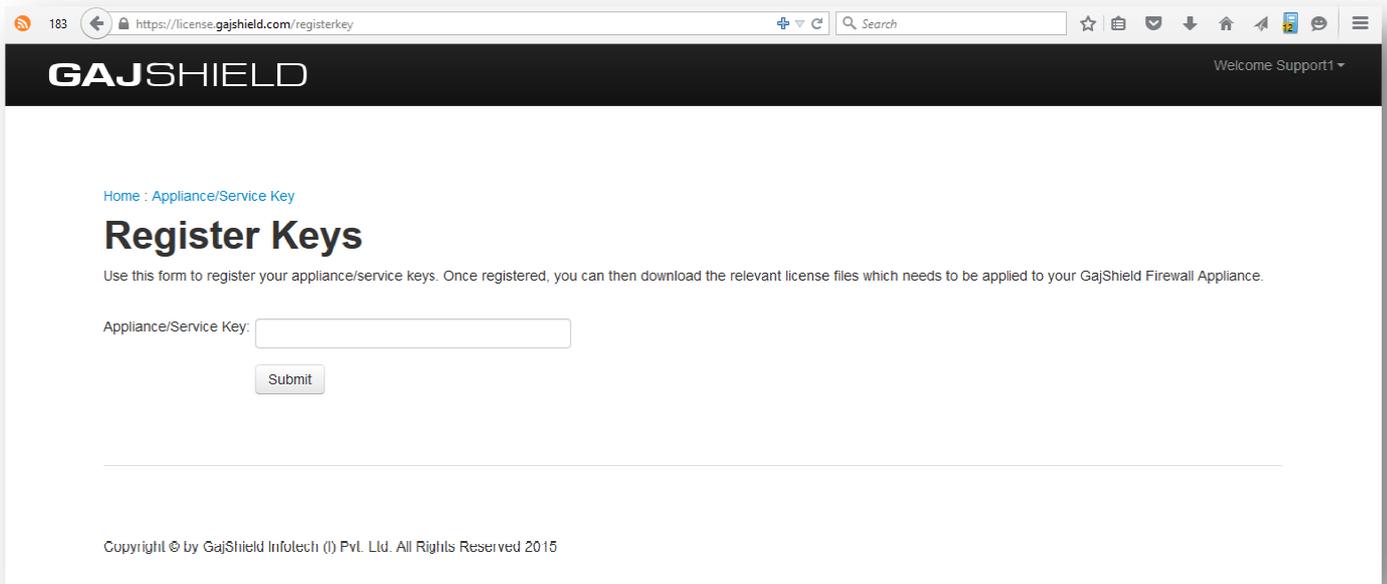
Serial Number: Model Number: Show Hidden Appliances:

No records found

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Step 4

Insert the appliance key (will be provided with new appliances) & customer key (will be provided by your Partner/Reseller/SI) to generated permanent license file.

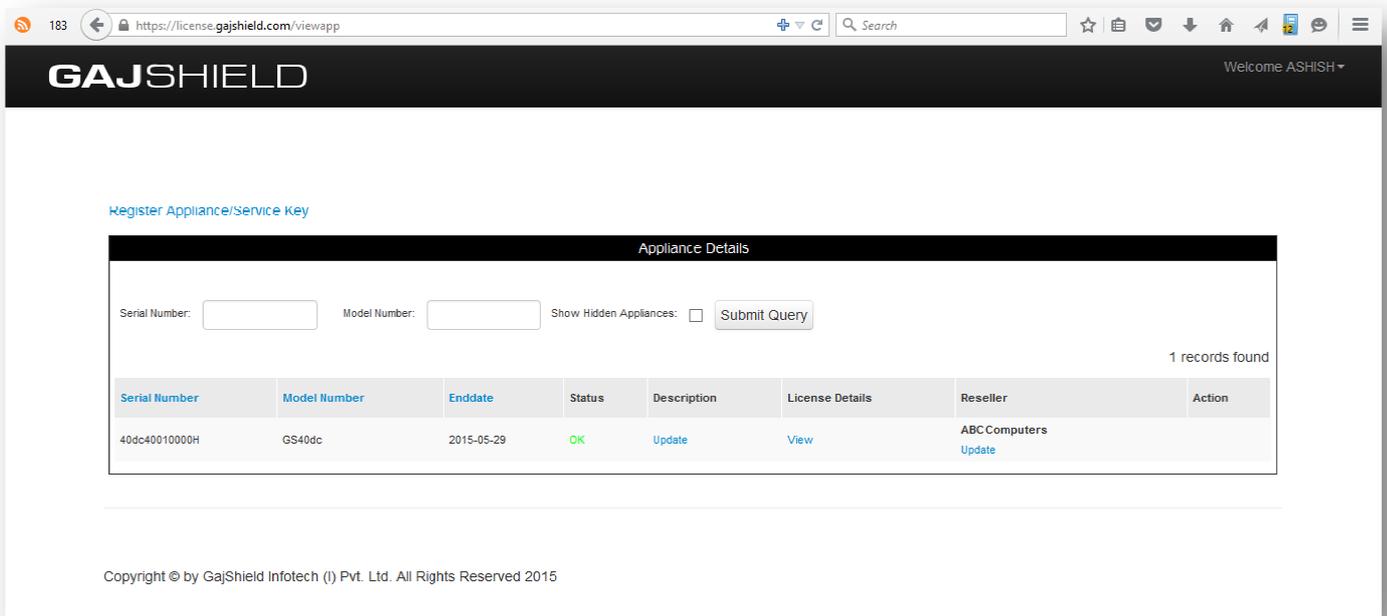


The screenshot shows a web browser window with the URL <https://license.gajshield.com/registerkey>. The page header features the GajShield logo and a user greeting "Welcome Support1". Below the header, there is a navigation link "Home : Appliance/Service Key" and a main heading "Register Keys". A sub-heading reads: "Use this form to register your appliance/service keys. Once registered, you can then download the relevant license files which needs to be applied to your GajShield Firewall Appliance." The form contains a text input field labeled "Appliance/Service Key:" and a "Submit" button. At the bottom of the page, a copyright notice states: "Copyright © by GajShield Infotech (I) Pvt. Ltd. All Rights Reserved 2015".

Step 5

Once the permanent license file is generated, click on the "View" link under "License Details" to download the license file & upload the same file on your appliance.

Note: - This license file can only be uploaded on appliances having firmware version 2.2.2 or above.



The screenshot shows a web browser window with the URL <https://license.gajshield.com/viewapp>. The page header features the GajShield logo and a user greeting "Welcome ASHISH". Below the header, there is a navigation link "Register Appliance/Service Key" and a main heading "Appliance Details". The form contains two text input fields labeled "Serial Number:" and "Model Number:", a checkbox labeled "Show Hidden Appliances:", and a "Submit Query" button. Below the form, there is a table with 1 record found. The table has the following columns: Serial Number, Model Number, Enddate, Status, Description, License Details, Reseller, and Action. The table contains one row with the following data: Serial Number: 40dc40010000H, Model Number: GS40dc, Enddate: 2015-05-29, Status: OK, Description: Update, License Details: View, Reseller: ABC Computers Update, and Action: (empty).

Serial Number	Model Number	Enddate	Status	Description	License Details	Reseller	Action
40dc40010000H	GS40dc	2015-05-29	OK	Update	View	ABC Computers Update	

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Important Renewal Note: - For renewals of appliance services follow the above steps, if the customer fails to retrieve license login to generate permanent license for GajShield appliance. Customer will have to email appliance serial number on license@gajshield.com & we will revert back to your email with the customer login details.

For further assistance please Contact GajShield Support on 1800220032
Email: license@gajshield.com